



Privacy Policy for Total Safety Europe

Total Safety (Total Safety BVBA, Total Safety Systems BVBA, Total Safety BV, Total Safety GmbH, Total Safety Services GesmbH, Total Safety Services Ltd) is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.totalsafety.net

Personal data that we process

Total Safety processes your personal data by using our services and/or by providing it to us yourself. Below is an overview of the personal data we can process:

- First and last name
- Sex
- Date of birth
- Place of birth
- Address data
- Phone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Data about your surfing behaviour across various websites (e.g. because this company is part of an advertising network)
- List of contact details of the customer via an app
- Internet browser and device type
- Bank account number

Special and/or sensitive personal data that we process

Total Safety can process the following special and / or sensitive personal data of you:

- Biometric data for safety and health-monitoring
- Biometric data for access control

For what purpose and on what basis we process personal data

Total Safety processes your personal data for the following purposes:

- To deliver goods and services to you
- Sending our newsletter and/or advertising brochure
- You can call or e-mail if necessary to carry out our services
- Inform you about changes to our services and products
- Give you the opportunity to create an account
- Handling of invoicing and payment process
- Total Safety can process personal data if we are legally obliged to do so

Automated decision-making

Total Safety makes no decisions on the basis of automated processing operations on matters that can have consequences for people.

How long we store personal data

Total Safety doesn't store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

Sharing personal data with third parties

Total Safety provides personal data only to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Total Safety uses only technical and functional cookies and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Total Safety and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to gdpr@totalsafety.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. You can black-out everything but it has to be a recognisable ID card and your name must be readable. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

Total Safety would also like to point out that you have the opportunity to file a complaint with the national supervisory authority:

Belgium

Commissie voor de bescherming van de persoonlijke levenssfeer CBPL
Drukpersstraat 35, 1000 Brussel

 +32 (0)2 274 48 00

 commission@privacycommission.be

The Netherlands

Autoriteitpersoonsgegevens (AP)

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

 +31 (0)88 1805 250

Germany

Die Bundesbeauftragte für den Datenschutz und die Informationsfreiheit (BfDI)

Husarenstr. 30, 53117 Bonn

 +49 (0)228-997799-0

poststelle@bfdi.bund.de

Austria

Österreichische Datenschutzbehörde

Wickenburggasse 8

1080 Wien

 +43 1 52 152-0

dsb@dsb.gv.at

UK

Information commissioner's Office (ICO)

 0303 123 1113 or +44 1625 545 700.

ico.org.uk

How we protect personal data

Total Safety takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact us at gdpr@totalsafety.com.